

Treatment Planning Review Appointment

- There are often multiple treatment options to solving a problem and Dr Coates will use this appointment, which usually takes place in our consultation room, to discuss all your options and what each will involve in terms of appointments and costs, to find the one that best suits you.

She will also give you the option of having sedation for any of the treatment visits that you may be worried about. You are invited to be accompanied by a family member or colleague if you wish.

- Once a treatment plan has been decided with you, Dr Coates will then provide a written estimate of the costs and appointments involved.
- Our receptionist will then discuss your financial options in private, which include spreading the costs or interest-free and interest-bearing options.

- Our Patient Care Manager will then spend time with you, in private, to discuss your financial options. These are:
 1. spreading the total cost equally over the number of required appointments
 2. interest-free payments over ten months, and
 3. interest-bearing finance over twelve to sixty months
- We accept payment by cash, cheque, debit card or direct bank transfer at no additional charge. We accept payment by credit card with a 1.5% charge to offset our credit costs. We do not accept payment by American Express or Diners Club cards.
- You will not be pressured into rushing into treatment as we want you to feel comfortable and to undertake it at the best time for you.
- We are happy for treatment to be carried out in stages over as long a period of time as necessary. For example before cosmetic treatment we would concentrate on ensuring your gum health is achieved and maintained.